

October 6, 2011

Dear Dr. Bellucci,

We would like to express our appreciation to you. We are several patients that work together at Yale Hospital that would like to extend our gratitude to you and Lynn. You both are very knowledgeable at what you do and we can tell that you take pride in it as well. We had an amazing experience it was nice to arrive and see a qualified staff member. She made an extra effort to get to know us and find out our individual needs. She made us feel important. You both made us completely at ease during our appointments. You both went to great lengths to make sure that we were completely relaxed and comfortable during the entire time.

Dr. Bellucci you explain procedures and spend time with us which means so much and Lynn does the same with insurances and the finances. Other offices don't do any of that at all.

We just wanted to drop a few lines to let you know that you both are great and very special. We will absolutely return and refer many people to you.

We're so grateful that we called and spoke to Lynn and she made us feel comfortable from the start. You both work so well together you should show other offices how a real dental practice is run.

Thank you again,

From your patients at Yale Hospital!